QOC/CCM 05.18.16

Present: Lindsey Myer, Ben Swinnen, Carolyn Mowery, Dolores Cummings, Sabrina Winston, Billie Padilla, Adrian Rivera, Barb McCummins, John Spencer

Introductions were made.

Stakeholder Meeting – Introduction of the new KDADS Program Integrity staff. The staff Melissa McDaniel, Coordinator, and three employees. Colin Rork is the Shawnee County representative. They will be going out to meet with their area CDDOs.

APS Reporting – the AIR (Adverse Incident Reports) has not been utilized. The state is planning a training on what meets the criteria of submitting a report.

Discussion on transportation and the barriers. Cost and limited hours for public transportation are the biggest issues. Some providers charge for transportation. It was stated the CDDO has no control on what an agency charges for transportation. It was suggested to check each MCO "Value Added" services.

The group discussed scenarios;

- Scenario 1: An individual does not like the services they are in. Whose responsibility is it to take them to visit other providers?
 - The first question asked is why does the person want to leave? Can the problem be resolved?
 - o A provider is not required to take the person but can if they choose to.
 - The case manager is responsible.
- Scenario 2: An individual wanders away from home. A neighbor brings the person home. Should the staff be fired?
 - What does the PCSP say about how to handle the person wandering off? Are there systems in place such as alarms on the doors?
 - What is the agency policy regarding elopements?
 - Consensus it depends on the circumstances.
- Scenario 3: While driving individuals to a movie the staff becomes sick and has to pull over. It is discovered that the staff has taken pain medications and should not be driving. What should be done regarding the staff?
 - o Call the provider and have them send another staff member.
 - Pain medications should not be taken during work hours.

PAS Surveys were passed out. They are due by the next meeting.

Next meeting – July 20th Noon TARC Training Room